

Minutes of the Annual General Meeting of Shareholders for the year 2026

Viserve Enterprise Public Company Limited

Monday, 27 April 2026

Held via Electronic Meeting (E-AGM)

Date, Time, and Venue of the Meeting

The meeting was convened on Monday, 27 April 2026, at 10.30 AM., to be held exclusively via electronic media (E-AGM) only in accordance with the Emergency Decree on Electronic Meetings B.E. 2563 (2020). The live broadcast was transmitted from the meeting room of VISERVE ENTERPRISE PUBLIC COMPANY LIMITED (the “**Company**”), located at 1252 True Tower 2, Building 1, 14th–15th Floor, Pattanakarn Road, Suan Luang Sub-district, Suan Luang District, Bangkok 10250.

Commencement of the Meeting

Mr. Amnart Hanprasitkum, Chairman of the Board of Directors, presided as the Chairman of Annual General Meeting of Shareholders for the year 2026 (the “**Meeting**”) (the “**Chairman**”). He assigned Ms. Haifa Binwaeyusoh, the Company Secretary, to act as the meeting facilitator (the “**Facilitator**”). The Facilitator informed the Meeting that there were 11 shareholders attending the Meeting in person, representing a total of 131,633,100 shares, and 25 shareholders attending by proxy, representing a total of 64,971,502 shares. Therefore, a total of 36 shareholders were present, representing 196,604,602 shares or 78.6418% of the total issued and outstanding shares of the Company. As there were not fewer than 25 shareholders present and the shares represented were not less than one-third of the total issued shares, a quorum was constituted in accordance with the laws and the Company’s Articles of Association.

In this regard, the Company introduced the directors attending the meeting, comprising:

Introduction of Attending Directors

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|--------------------------------|---|
| 1. Mr. Amnart Hanprasitkum | Chairman of the Board of Directors |
| 2. Mr. Jirapong Sukkasem | Vice Chairman of the Board of Directors |
| 3. Mr. Kittipos Kittieichatti | Vice Chairman of the Board of Directors |
| 4. Ms. Nattavee Acharyasombat | Director/Acting Chief Executive Officer |
| 5. Ms. Chayanee Sangthongwiset | Director |
| 6. Mr. Voravut Tovirat | Director |
| 7. Ms. Tanyapohn Trakarnvichit | Audit Committee Member/Independent Director |
| 8. Mr. Egasith Somboon | Audit Committee Member/Independent Director |

Directors Absent from the Meeting

1. Mr. Siriroj Rojvoraporn Chairman of the Audit Committee/Independent Director

The Facilitator explained the voting and vote-counting procedures to ensure that the Meeting was conducted in accordance with good corporate governance principles on voting in the Meeting, as follows:

1. Voting in the Meeting each shareholder shall have votes equivalent to the number of shares held, at the ratio of one share per one vote. Shareholders can cast their votes by pressing the checkmark icon in Menu No. 1 on the left-hand side menu bar. Subsequently, the agendas for voting will appear. Shareholders can vote on each agenda item by pressing one of the buttons: “Approve,” “Disapprove,” or “Abstain,” and then press “Submit” to confirm their votes. Shareholders may cast, change, or amend their votes for each agenda item until the Chairman declares the closure of the voting for that agenda.

2. Shareholders who do not cast their votes through the electronic voting system, or do not press any voting button in the system, shall be deemed to have approved the resolution proposed by the Chairman of the Meeting.

3. In the case of shareholders who granted a proxy under Proxy Form B to another person to attend the Meeting, or appointed directors or independent directors to vote on their behalf, and determined that the proxy holder shall vote according to the shareholder’s or grantor’s instructions, the proxy holder shall cast votes according to such instructions.

4. In the case of shareholders who granted a proxy under Proxy Form C, specifically for foreign shareholders who appointed custodians in Thailand as their depositary and caretaker of shares, they may split their votes—Approve, Disapprove, or Abstain—on the same agenda item by allocating the number of votes equal to the number of shares held.

5. The voting base and the number of shareholders in each agenda item may differ, due to the gradual log-ins of shareholders and proxy holders. Thus, the number of participants in each agenda may not be the same.

6. According to Article 38 of the Company’s Articles of Association:

- (1) In general cases, a resolution shall be passed by a majority of the shareholders present and voting. In the event of a tie, the Chairman of the Meeting shall have a casting vote.

- (2) In the following cases, a resolution must be passed by not less than three-fourths (3/4) of the total votes of shareholders attending and entitled to vote:

- (f) Amendment to the Memorandum of Association or the Articles of Association.

- (g) Increase or decrease of the Company’s capital

The consideration of Agenda Items 1, 2, 3, 4, and 6, which require approval by a majority vote of the shareholders attending the Meeting and casting their votes, the Company shall count only votes cast as “Approve.” In the event that shareholders vote “Disapprove” or “Abstain,” such votes shall be deemed as votes not approving the relevant agenda item. Abstention ballots shall not be included in the voting base calculation. However, if any vote is considered invalid in accordance with the criteria prescribed by the Company, such vote shall be deemed void and shall not be counted as “Approve,” “Disapprove,” and/or “Abstain.” Nevertheless, such invalid ballots shall be included in the voting base calculation.

The consideration of Agenda Item 5, which requires approval by votes of not less than two-thirds (2/3) of the total number of votes of shareholders attending the Meeting, the Company shall count only votes cast as “Approve.” In the event that shareholders vote “Disapprove” or “Abstain,” such votes shall be deemed as votes not approving the relevant agenda item, and abstention ballots shall be included in the voting base calculation. However, if any vote is considered invalid in accordance with the criteria prescribed by the Company, such vote shall be deemed void and shall not be counted as “Approve,” “Disapprove,” and/or “Abstain.” Nevertheless, such invalid ballots shall be included in the voting base calculation.

The consideration of Agenda Items 7 and 8, which require approval by votes of not less than three-fourths (3/4) of the total number of votes of shareholders attending the Meeting and entitled to vote, the Company shall count only votes cast as “Approve.” In the event that shareholders vote “Disapprove” or “Abstain,” such votes shall be deemed as votes not approving the relevant agenda item, and abstention ballots shall be included in the voting base calculation. However, if any vote is considered invalid in accordance with the criteria prescribed by the Company, such vote shall be deemed void and shall not be counted as “Approve,” “Disapprove,” and/or “Abstain.” Nevertheless, such invalid ballots shall be included in the voting base calculation.

In the case that a shareholder submits a ballot for any agenda item after the Company has announced the closure of voting for that agenda, the Company shall regard such vote as “Approve.”

7. The number of votes of shareholders in each agenda item may differ due to the entry and exit of shareholders and proxy holders from the meeting room.

8. If any shareholder logs out of the system during the Meeting, the system will exclude such shareholder’s votes for that agenda item from the voting base, in compliance with the Notification of the Ministry of Digital Economy and Society on Standards for Security of Electronic Meetings B.E. 2563 (2020). However, shareholders can log in again to attend the Meeting at any time until the Meeting is adjourned.

After the consideration of each agenda item, once shareholders and proxy holders have completed voting or abstaining, the Company will proceed with the next agenda item while awaiting the vote-counting results.

If the results of the previous agenda are ready, the Company will announce them to the Meeting. For each agenda, the number of shares of the most recent attendees in that agenda will be used as the voting base.

9. Before voting on each agenda item, the Company will provide shareholders an opportunity to raise questions related to that agenda as appropriate. If any shareholder wishes to ask questions or express opinions, they are kindly requested to do so only on issues directly related to that agenda item. Questions or comments may be submitted via the “Message Box” starting from the time the Chairman announces the commencement of the consideration of that agenda item.

Should any shareholder wish to raise questions or comments unrelated to the agenda items, they are kindly requested to do so after the Meeting has been adjourned, in order to facilitate smooth proceedings.

To submit questions or comments, shareholders may type their message in the chat window by pressing the “Q&A” icon in Menu No. 4, enter their question, and press “Submit” to confirm. The staff will then read out the questions in chronological order as shown in the Company’s back-end system. The Company reserves the right to consider only questions relevant to the current agenda; irrelevant questions will be addressed after the Meeting in accordance with the earlier explanation.

Before submitting any questions or comments via the “Message Box,” shareholders are requested to provide their name, surname, and status (whether attending in person or by proxy), to enable accurate and complete recording of the minutes of the Meeting.

The Company reserves the right to take any appropriate action to ensure that the Meeting is concise and efficient.

In the event that shareholders raise questions or comments outside the agenda being considered, they are kindly requested to do so during the closing session. Shareholders are also requested to keep their comments brief and avoid repetition, in order to allow opportunities for other shareholders to exercise their rights. Cooperation from shareholders is kindly requested to ensure that the Meeting proceeds smoothly and within the allotted timeframe.

The above rules and procedures are intended to ensure that this Meeting is conducted in a timely, transparent, and accurate manner in accordance with the Company’s Articles of Association, applicable regulations, as well as the recommendations of the Stock Exchange of Thailand (“SET”) and the Securities and Exchange Commission of Thailand.

The Facilitator then proceeded with the Meeting in accordance with the following agendas.

Agenda 1 : Consider and certify the minutes of the Extraordinary General Meeting of Shareholders No. 1/2025 (held on Tuesday, 30 September 2025)

The moderator informed the Meeting that this agenda item was to consider and certify the Minutes of the Extraordinary General Meeting of Shareholders No. 1/2025, which was held on Tuesday, 30 September 2025. The Company had duly prepared the minutes of such meeting within 14 days in accordance with the timeframe prescribed by law. Details thereof appeared in the copy of the Minutes of the Extraordinary General Meeting of Shareholders No. 1/2025, which had been delivered to the shareholders together with the notice of this Meeting. The moderator therefore proposed that the Meeting certify the said minutes.

The moderator then invited the shareholders to express their opinions or raise any questions. It appeared that no shareholder expressed any opinion or raised any question.

The moderator therefore proposed that the Meeting consider and certify the Minutes of the Extraordinary General Meeting of Shareholders No. 1/2025 in all respects as presented.

Resolution: The Meeting resolved to certify the Minutes of the Extraordinary General Meeting of Shareholders No. 1/2025 (held on Tuesday, 30 September 2025) with the following votes:

Shareholders	Number of Votes	Percentage of the Total Number of Votes of Shareholders Attending the Meeting and Entitled to Vote
Approve	87,789,700	98.6716
Disapprove	1,208,800	1.3284
Abstain	64,431,402	-
Total(votes cast)	90,998,500	100.0000

Remarks:

1. In this agenda item, 3 additional shareholders attended the Meeting, representing 3,826,400 shares. Accordingly, the total number of shareholders attending the Meeting was 35 persons, representing a total of 155,429,902 shares.
2. The resolution for this agenda item must be approved by a majority vote of the shareholders attending the Meeting and casting their votes.

Agenda 2 : Consider and approve the consolidated financial statements of the Company for the fiscal year ended 31 December 2025

The moderator informed the Meeting that, in compliance with the Public Limited Companies Act B.E. 2535 (1992) (as amended), the Company had prepared the consolidated financial statements of the Company for the fiscal year ended 31 December 2025, which had been audited by the certified public accountant and reviewed by the Audit Committee, as detailed in the Company's 2025 Annual Report. Such report had been delivered to the shareholders together with the notice of this Meeting in the form of a QR Code and had also been published on the Company's website.

In this regard, Ms. Kinnalee Yatprachum, Chief Financial Officer, was assigned to present the details of this agenda item to the Meeting.

Ms. Kinnalee Yatprachum, Chief Financial Officer, informed the Meeting that the consolidated financial statements of the Company for the fiscal year ended 31 December 2025 could be summarized as follows:

Summary of Operating Results of the Company and Its Subsidiaries

The Group recorded total revenue for the year 2025 of THB 49.09 million, compared to THB 49.01 million in 2024, representing an increase of 0.2%. Revenue from the principal business operations can be categorized as follows:

- Debt Collection Service Business

The Group generated revenue from debt collection services in 2025 amounting to THB 22.95 million, compared to THB 43.77 million in 2024, representing a decrease of 47.60%. The decrease was mainly attributable to a decline in the number of clients, resulting in reduced debt collection activities, which was impacted by the government's debt relief measures and the economic slowdown.

- Customer Service Business

The Group generated revenue from customer service business in 2025 amounting to THB 13.58 million, compared to THB 5.24 million in 2024, representing an increase of 159.2%. Such increase resulted from the Company obtaining additional new projects.

Other Income the Group recorded other income in 2025 amounting to THB 0.58 million, compared to THB 0.61 million in 2024, representing a decrease of 4.9%, mainly due to gains from investments in mutual funds recognized in the previous year.

- Cost of Services and Administrative Expenses

Cost of Services total cost of services in 2025 amounted to THB 42.46 million, compared to THB 44.51 million in 2024, representing a decrease of 4.6%. The decrease was mainly attributable to the reduction in the number of clients, resulting in lower principal costs, together with the Company's more efficient cost management.

Administrative Expenses

Administrative expenses in 2025 amounted to THB 26.84 million, compared to THB 42.68 million in 2024, representing a decrease of 37.10%, as a result of the Company's improved efficiency in managing and controlling expenses.

Profit (Loss)

The Group recorded gross profit for 2025 amounting to THB 6.63 million, representing a gross profit margin of 13.5%. The increase in gross profit margin was attributable to the reduction in service costs.

The Group recorded a net loss for 2025 amounting to THB 20.93 million, compared to a net loss of THB 38.60 million in 2024. The reduction in net loss resulted from effective cost and expense management.

Financial Position

Assets : As at 31 December 2025, the Group had total assets of THB 84.89 million, decreasing by THB 13.56 million or 13.77% from 2024. The decrease was mainly due to lower cash and cash equivalents resulting from expenditures exceeding revenues, consistent with the loss incurred during 2025.

Liabilities : As at 31 December 2025, the Group had total liabilities of THB 35.88 million, increasing by THB 7.39 million or 25.94% from 2024, mainly due to increased borrowings.

Shareholders' Equity : As at 31 December 2025, the Group had total shareholders' equity of THB 49.01 million, decreasing by THB 20.95 million or 29.95% from 2024, mainly due to the loss incurred during the year.

The consolidated financial statements of the Company for the fiscal year ended 31 December 2025 may be summarized as follows:

Current Assets:	THB 17,795,878
Total Assets:	THB 84,888,764
Current Liabilities:	THB 15,974,610
Total Liabilities:	THB 35,878,095
Shareholders' Equity:	THB 49,010,669
Total Revenue:	THB 49,090,897
Net Profit (Loss):	THB (20,948,358)

The financial statements of the Company for the year ended 31 December 2025 were audited and certified by the auditor of Krin Audit Co., Ltd., who expressed an unqualified opinion on the financial statements.

In this regard, the Chief Financial Officer further responded to Question No. 9 raised by the Thai Investors Association regarding the significant increase in right-of-use assets amounting to approximately THB 19 million.

The Chief Financial Officer clarified that such right-of-use assets arose from the lease agreement for office premises located on the 14th and 15th floors of True Tower 2 (Building 1), with a lease term of 9 years commencing from 16 August 2024 to 15 August 2033. The premises are used as the Company's principal place of business and are essential to the Company's operations and revenue generation. In addition, the Company has periodically negotiated rental reductions with the lessor, with reviews and negotiations conducted on a quarterly basis to align with the Company's operating results and liquidity position.

The moderator then invited the shareholders to express their opinions or raise any questions. It appeared that no shareholder expressed any opinion or raised any question.

The moderator therefore proposed that the Meeting consider and approve the consolidated financial statements of the Company for the fiscal year ended 31 December 2025 in all respects as presented.

Resolution: The Meeting resolved to approve the consolidated financial statements of the Company for the fiscal year ended 31 December 2025 with the following votes:

Shareholders	Number of Votes	Percentage of the Total Number of Votes of Shareholders Attending the Meeting and Entitled to Vote
Approve	153,189,800	77.9177
Disapprove	1,208,800	0.6148
Abstain	42,206,002	21.4675
Total(votes cast)	196,604,602	100.0000

Remarks:

1. In this agenda item, 1 additional shareholder attended the Meeting, representing 41,174,700 shares. Accordingly, the total number of shareholders attending the Meeting was 36 persons, representing a total of 196,604,602 shares.
2. The resolution for this agenda item must be approved by a majority vote of the shareholders attending the Meeting and casting their votes.

Agenda 3 : Consider and approve the omission of the allocation of net profit as legal reserve and the omission of dividend payment for the operating results of the year 2025

The moderator informed the Meeting that, pursuant to Section 116 of the Public Limited Companies Act B.E. 2535 (1992) (as amended) and Article 46 of the Company's Articles of Association, the Company is required to allocate at least five percent (5%) of its annual net profit, less any accumulated losses brought forward (if any), to a legal reserve until such reserve reaches at least ten percent (10%) of the Company's registered capital. In addition, pursuant to Section 115 of the Public Limited Companies Act B.E. 2535 (1992) (as amended), dividends may not be paid from sources other than profits, and no dividend payment shall be made while the Company still has accumulated losses.

The Company has a policy to pay dividends at a rate of not less than forty percent (40%) of the net profit based on the separate financial statements of the Company after deduction of corporate income tax, legal reserves as required by law, and obligations under loan agreements (subject to additional conditions).

Upon consideration of the Company's operating results as reflected in the separate financial statements of the Company for the year 2025 ended 31 December 2025, the Company recorded a net loss of THB 20,948,128.00 and accumulated losses amounting to THB 180,544,482.00. Accordingly, based on the Company's operating results as shown in the separate financial statements for the year ended 31 December 2025, the Company deemed it appropriate to omit the allocation of net profit as legal reserve and to omit the payment of dividends for the operating results of the year 2025.

The moderator then invited the shareholders to express their opinions or raise any questions. It appeared that no shareholder expressed any opinion or raised any question.

The moderator therefore proposed that the Meeting consider and approve the omission of the allocation of net profit as legal reserve and the omission of dividend payment for the operating results of the year 2025 in all respects as presented.

Resolution: The Meeting resolved to approve the omission of the allocation of net profit as legal reserve and the omission of dividend payment for the operating results of the year 2025 with the following votes:

Shareholders	Number of Votes	Percentage of the Total Number of Votes of Shareholders Attending the Meeting and Entitled to Vote
Approve	195,375,200	99.3747
Disapprove	1,208,800	0.6148
Abstain	20,602	0.0105
Total(votes cast)	196,604,602	100.0000

Remark: The resolution for this agenda item must be approved by a majority vote of the shareholders attending the Meeting and casting their votes.

Agenda 4 : Consider and approve the appointment of directors to replace those retiring by rotation

The moderator informed the Meeting that, pursuant to Section 71 of the Public Limited Companies Act B.E. 2535 (1992) (as amended) and Article 19 of the Company's Articles of Association, at every Annual General Meeting of Shareholders, at least one-third (1/3) of the directors shall retire from office by rotation. If the number of directors cannot be divided exactly into three parts, the number nearest to one-third (1/3) shall retire. In this year, three (3) directors who were due to retire by rotation are as follows:

No.	Name	Position	Term of Directorship	Attendance at Meetings in the Previous Year
1	Mr. Siroj Rojvoraporn	Chairman of the Audit Committee / Independent Director	2 years 11 months	4/11
2	Ms. Chayanee Sangthongwiset	Director	2 years 4 months	11/11
3	Mr. Jirapong Sukkasem	Director	2 years 4 months	2/11

The Company had provided shareholders with the opportunity to propose agenda items for consideration at the Annual General Meeting of Shareholders and to nominate qualified persons for election as directors of the Company in advance for the 2026 Annual General Meeting of Shareholders during the period from 3 December 2025 to 15 January 2026. However, no shareholder proposed any agenda item or nominated any person for consideration.

The Board of Directors, excluding the directors having interests in this matter, considered and deemed that the three directors retiring by rotation, namely: (1) Mr. Siriroj Rojvoraporn, (2) Ms. Chayanee Sangthongwiset, and (3) Mr. Jirapong Sukkasem, are knowledgeable, experienced, and capable in management, and are suitable and beneficial to the Company's business operations. Such persons have been considered through the Company's prescribed procedures and possess qualifications in accordance with the relevant rules and regulations, are suitable for the Company's business operations, do not possess any prohibited characteristics, and do not engage in or hold shares in any business which competes with the Company's business operations.

The Board therefore proposed that the Meeting consider and approve the re-election of the above three persons as directors of the Company for another term. The profiles of the directors retiring by rotation and nominated for re-election had been delivered to the shareholders together with the notice of this Meeting and had also been published on the Company's website.

The moderator then invited the shareholders to express their opinions or raise any questions. It appeared that no shareholder expressed any opinion or raised any question.

The moderator therefore proposed that the Meeting consider and approve the appointment of directors in replacement of those retiring by rotation in all respects as presented.

Resolution: The Meeting resolved to approve the appointment of directors in replacement of those retiring by rotation with the following votes:

(1) Mr. Siriroj Rojvoraporn

Shareholders	Number of Votes	Percentage of the Total Number of Votes of Shareholders Attending the Meeting and Entitled to Vote
Approve	195,375,200	99.3747
Disapprove	1,208,800	0.6148
Abstain	20,602	0.0105
Total(votes cast)	196,604,602	100.0000

(2) Ms. Chayanee Sungthongvises

Shareholders	Number of Votes	Percentage of the Total Number of Votes of Shareholders Attending the Meeting and Entitled to Vote
Approve	195,375,200	99.3747
Disapprove	1,208,800	0.6148
Abstain	20,602	0.0105
Total(votes cast)	196,604,602	100.0000

(3) Mr. Jirapong Sukkasem

Shareholders	Number of Votes	Percentage of the Total Number of Votes of Shareholders Attending the Meeting and Entitled to Vote
Approve	195,375,200	99.3747
Disapprove	1,208,800	0.6148
Abstain	20,602	0.0105
Total(votes cast)	196,604,602	100.0000

Remark: The resolution for this agenda item must be approved by a majority vote of the shareholders attending the Meeting and casting their votes.

Agenda 5 : Consider and approve the determination of directors' remuneration for the year 2026

The moderator informed the Meeting that, pursuant to Section 90 of the Public Limited Companies Act B.E. 2535 (1992) (as amended) and Article 17 of the Company's Articles of Association, the directors are entitled to receive remuneration from the Company in the form of salary, meeting allowance, per diem, bonus, or other forms of remuneration as prescribed in the Articles of Association or as approved by the shareholders' meeting.

For the year 2026, the Board of Directors had considered the directors' remuneration by taking into account the directors' responsibilities and duties, as well as by comparing such remuneration with that of other companies listed on the Stock Exchange of Thailand. The Board therefore proposed that the directors' remuneration for the year 2026 be fixed as follows:

Meeting attendance fee per meeting

Unit: Baht

Directors' Remuneration	2025	2026
1. Meeting Allowance for the Board of Directors	<i>(Baht/meeting)</i>	<i>(Baht/meeting)</i>
1.1 Chairman of the Board	3,000	7,000
1.2 Director	3,000	5,000
2. Meeting Allowance for the Audit Committee	<i>(Baht/meeting)</i>	<i>(Baht/meeting)</i>
2.1 Chairman of the Audit Committee	6,000	8,000
2.2 Audit Committee Member	6,000	8,000
3. Other Benefits	-	-

In this regard, apart from the monetary remuneration mentioned above, the Company did not provide any other benefits to the directors of the Company or the members of the sub-committees.

The moderator then invited the shareholders to express their opinions or raise any questions. It appeared that no shareholder expressed any opinion or raised any question.

The moderator therefore proposed that the Meeting consider and approve the determination of directors' remuneration for the year 2026 in all respects as presented.

Resolution: The Meeting resolved to approve the determination of directors' remuneration for the year 2026 with the following votes:

Shareholders	Number of Votes	Percentage of the Total Number of Votes of Shareholders Attending the Meeting and Entitled to Vote
Approve	153,129,800	77.8872
Disapprove	1,208,800	0.6148
Abstain	42,266,002	21.4980
Total(votes cast)	196,604,602	100.0000

Remark: The resolution for this agenda item must be approved by votes of not less than two-thirds (2/3) of the total number of votes of the shareholders attending the Meeting.

Agenda 6 : Consider and approve the appointment of the auditors and the determination of the audit fee for the year 2026

The moderator informed the Meeting that, pursuant to Section 120 of the Public Limited Companies Act B.E. 2535 (1992) (as amended) and Article 39(5) of the Company's Articles of Association, the Annual General Meeting of Shareholders is required to appoint the auditor and determine the audit fee of the Company every year. In addition, pursuant to the Notification of the Capital Market Supervisory Board No. Tor Jor. 44/2556 Re: Rules, Conditions and Procedures for Disclosure of Information regarding the Financial Position and Operating Results of the Issuer dated 22 October 2013 (as amended), the Company is required to arrange for auditor rotation if the same auditor has performed duties for seven (7) fiscal years, whether consecutively or not. The Company may reappoint such auditor after the lapse of at least five (5) consecutive fiscal years. Such auditor rotation does not require the Company to appoint a new audit firm, and the Company may appoint another auditor from the same audit firm in replacement of the former auditor.

The Board of Directors considered and deemed it appropriate to propose the appointment of the auditors from Krin Audit Co., Ltd. , the Company's current auditor, to serve as the auditors of the Company and its subsidiaries, which use the same audit firm, for the year 2026 for a period of one (1) year. The names of the proposed auditors are as follows:

1. Ms. Kannika Vipaturat, Certified Public Accountant Registration No. 7305; and/or
2. Mr. Poj Assavasantichai, Certified Public Accountant Registration No. 4891; and/or
3. Mr. Wichien Prunpanich, Certified Public Accountant Registration No. 5851; and/or
4. Ms. Kanchanwarat Saksribovorn, Certified Public Accountant Registration No. 13273; and/or
5. Ms. Bongkotrat Suamseri, Certified Public Accountant Registration No. 13512.

In the event that any of the above-named auditors is unable to perform his or her duties, Krin Audit Co., Ltd. shall procure another certified public accountant from the same audit firm to act as the auditor in replacement thereof. In this regard, Krin Audit Co., Ltd. and the proposed auditors have no relationship and/or conflict of interest with the Company, its subsidiaries, management, major shareholders, or related persons thereof in any manner that would impair their independence in performing their duties. The Board also deemed it appropriate to propose that the Meeting approve the audit fee for the Company and its subsidiaries for the year 2026 in the amount of THB 1,330,000.00, excluding other related service fees, which represents a decrease of THB 236,000.00 from the previous year.

Comparison of Audit Fees

Audit Fees	Fiscal Year 2026 (Proposed Year)	Fiscal Year 2025
1. Audit Fee	1,330,000.00	1,566,000.00
2. Non-Audit Fee	-	-

The moderator then invited the shareholders to express their opinions or raise any questions. It appeared that no shareholder expressed any opinion or raised any question.

The moderator therefore proposed that the Meeting consider and approve the appointment of the auditors and the determination of the auditors' remuneration for the year 2026 in all respects as presented.

Resolution: The Meeting resolved to approve the appointment of the auditors and the determination of the auditors' remuneration for the year 2026 with the following votes:

Shareholders	Number of Votes	Percentage of the Total Number of Votes of Shareholders Attending the Meeting and Entitled to Vote
Approve	195,375,200	99.3747
Disapprove	1,208,800	0.6148
Abstain	20,602	0.0105
Total(votes cast)	196,604,602	100.0000

Remark: The resolution for this agenda item must be approved by a majority vote of the shareholders attending the Meeting and casting their votes.

Agenda 7 : To Consider and approve the increase of the Company's registered capital and the amendment to Clause 4 of the Company's Memorandum of Association to be in line with the increase of the Company's registered capital

The Facilitator informed the Meeting that the Company intends to issue and offer newly issued ordinary shares by way of a rights offering to its existing shareholders in proportion to their shareholding, for the purpose of repaying certain debts of the business, providing working capital, and enhancing the Company's financial liquidity (details as set out in Enclosure 10), at the amount not exceeding 250,000,000 shares, with a par value of 0.50 Baht per share.

In this regards, the Board of Directors has considered and deemed it appropriate to propose to the 2026 Annual General Meeting of Shareholders for approval of an increase the registered capital of the Company at the amount of 125,000,000 Baht from the existing registered capital of 125,000,000 Baht to the new registered capital of 250,000,000 Baht by issuing newly issued ordinary shares at the amount not exceeding 250,000,000 shares, with a par value of 0.50 Baht per share in

order to accommodate the allocation of newly issued ordinary shares to offer to the existing shareholders in proportion to their shareholding (Right Offering) at the amount not exceeding 250,000,000 shares with a par value of 0.50 Baht per share. In order to reflect the above increase in the Company's registered share capital, the Company is required to amend Clause 4 under the Company's Memorandum of Association to accordance with the increase of registered capital as follows:

“Clause 4. Registered Capital 250,000,000 Baht (Two hundred and fifty million Baht)
Divided into 500,000,000 Shares (Five hundred million shares)
Share value 0.50 Baht (Fifty satang)
Categorized into:
Ordinary share 500,000,000 Shares (Five hundred million shares)
Preferred share: - Share (-)”

In this regards, the Board of Directors' meeting resolved to propose to the Annual General Meeting of Shareholders for the year 2026 to consider and approve the authorization to the Board of Directors and/or the authorized directors and/or Chief Executive Officer and/or Chief Operating Officer or any person assigned by the Board of Directors or the authorized directors or Chief Executive Officer or Chief Operating Officer to determine the conditions and details of the relevant procedures regarding such increase of registered capital; as well as correcting words or text in the minutes of the shareholders' meeting, Memorandum of Association, and/or any applications, and/or any proceeding to comply with the Registrar's instruction in filing for registration of increase in registered capital and amendment of the Memorandum of Association of the Company to the Department of Business Development, Ministry of Commerce. This includes the listing of the newly issued ordinary shares on the Stock Exchange of Thailand and the submission of relevant documents and evidence to the Securities and Exchange Commission, the Stock Exchange of Thailand, the Ministry of Commerce, or other relevant authorities.

The details regarding the increase of registered capital of the Company are provided in the Capital Increase Report Form (F53-4) (Attachment 11) , which has been delivered to the shareholders together with this meeting invitation.

The moderator then invited the shareholders to express their opinions or raise any questions. It appeared that no shareholder expressed any opinion or raised any question.

The moderator therefore proposed that the Meeting consider and approve the increase of the Company's registered capital and the amendment to Clause 4 of the Memorandum of Association of the Company to be in line with the increase of the Company's registered capital, including the related authorization, in all respects as presented.

Resolution: The Meeting resolved not to approve the increase of the Company's registered capital and not to approve the amendment to Clause 4 of the Company's Memorandum of Association to be in line with the increase of the Company's registered capital, including the related authorization, in all respects as presented, with the following votes:

Shareholders	Number of Votes	Percentage of the Total Number of Votes of Shareholders Attending the Meeting and Entitled to Vote
Approve	130,884,500	66.5724
Disapprove	65,697,600	33.4161
Abstain	22,502	0.0114
Total(votes cast)	196,604,602	100.0000

Remark: The resolution for this agenda item must be approved by votes of not less than three-fourths (3/4) of the total number of votes of the shareholders attending the Meeting and entitled to vote.

Agenda 8 : To Consider and Approve the Allocation of Newly Issued Ordinary Shares of the Company for Offering to Existing Shareholders in Proportion to Their Shareholding (Rights Offering)

The moderator informed the Meeting that Agenda Items 7 and 8 were related agenda items. However, since Agenda Item 7 regarding the increase of the Company's registered capital and the amendment to Clause 4 of the Company's Memorandum of Association to be in line with the increase of the Company's registered capital was not approved by the shareholders' meeting, Agenda Item 8 would therefore not be proposed to the shareholders' meeting for consideration.

Agenda 9 : Acknowledge the Company's business plan for the year 2026

The moderator informed the Meeting that the Company had prepared the operating plan for the year 2026 to serve as a framework for the Company's business operations, with an emphasis on improving operating results, enhancing competitiveness, and creating sustainable long-term growth. The matter was therefore proposed for acknowledgement by the shareholders' meeting. In this regard, Ms. Nattavee Atchariyasombat was invited to present the Company's operating plan for the year 2026, the details of which are summarized as follows:

Main Business Operation Approach

Currently, the Company operates two principal businesses:

1. Debt Collection Service (Collection Service: CL); and
2. Customer Service / Contact Center Service (Customer Service / Contact Center: CS).

In 2026, the Company will continue to focus primarily on these businesses while adjusting its strategy to further expand its customer base.

Expansion of Customer Base and Entry into the B2B Market

Previously, the Company's debt collection business primarily focused on retail customers (B2C). However, in 2026, the Company plans to expand further into the business-to-business (B2B) segment in order to increase business opportunities and diversify revenue risks. Examples of additional business sectors targeted by the Company include optical businesses, dental businesses, animal hospitals, and machinery and equipment businesses. Where customers in such sectors have overdue invoices or outstanding payments, the Company will provide debt collection and receivables management services on their behalf.

Collaboration with Business and Technology Partners

The Company has established additional collaborations with business partners due to the fact that certain software systems and service capabilities remain insufficient to support future business expansion. The Company has also begun implementing AI systems and automation technology in customer projects to enhance operational efficiency and develop new service models.

Revenue Target for 2026

The Company has set a revenue target for 2026 of approximately THB 100 million. The principal sources of revenue are expected to remain the debt collection business and customer service/contact center business, together with potential revenue from new or supplementary businesses in the future. The Company will continue to update shareholders on the progress of such matters.

Business Strategy and Use of AI

Key strategies for 2026 include market expansion, development of new business channels, expansion of the customer base from B2C to B2B, pricing strategy adjustments, and the implementation of AI and automation technology to support operations. The Company views that AI cannot completely replace human personnel; however, it can significantly enhance employee productivity and operational efficiency. Examples of AI implementation include first-call systems or automated preliminary customer call systems, telephone number screening systems, chatbot and voice bot systems, and customer data analytics dashboards. The implementation format will depend on each customer's specific requirements.

Target Customer Groups

In addition to maintaining its existing customer base, the Company plans to expand into additional customer groups, such as restaurants, hospitals, banks, and real estate and development project businesses, in order to diversify revenue sources and reduce risks associated with excessive reliance on certain customers.

Progress of Customers and Projects

During the early period of 2026, the Company was able to secure certain new projects and customers, including contact center projects, customers in the optical business sector, and customers from additional new business sectors. In addition, certain customers are currently in the contract negotiation stage, while some existing customers are in the process of contract renewal and considering additional projects with the Company.

In this regard, the Company further responded to questions raised by the Thai Investors Association as follows:

Question No. 6 The Thai Investors Association inquired that the Company had generated revenue of less than THB 50 million for the second consecutive year in 2025 and had shareholders' equity of THB 49 million. If the Company were to generate revenue below such threshold for a third consecutive year or if shareholders' equity were to fall below zero, the Company could potentially be subject to delisting. Accordingly, clarification was requested regarding the Company's remedial measures.

Ms. Nattavee Atchariyasombat, Acting Chief Executive Officer, responded that the Company plans to further expand into the B2B customer segment and participate in additional government bidding projects in order to create new revenue opportunities.

Question No. 7 The Thai Investors Association further inquired that the Company currently generated THB 49 million in revenue solely from its debt collection business, of which THB 28.3 million, or approximately 58% of total revenue, was derived from a major customer. Accordingly, if such customer did not renew its contract, it could significantly affect the Company's operating results, and clarification was requested regarding the Company's risk mitigation measures.

Ms. Nattavee Atchariyasombat, Acting Chief Executive Officer, responded that the Company's risk mitigation measures include increasing the number of new customers and expanding the customer base into more diversified business sectors.

Question No. 8 The Thai Investors Association asked about the main causes of increased administrative costs under highly competitive market conditions that had affected the Company's net profit, and inquired how the Company intended to implement technologies such as AI or chatbots to reduce personnel costs as disclosed in the report.

Ms. Nattavee Atchariyasombat, Acting Chief Executive Officer, responded that the Company plans to implement AI technology in customer services and certain operational processes in order to improve operational efficiency. The implementation of AI is not intended primarily to reduce the number of employees, but rather to support and enhance employees' capabilities, enabling them to work more efficiently while also increasing opportunities for the Company to generate additional revenue in the future.

The moderator then invited the shareholders to express their opinions or raise any questions. It appeared that no shareholder expressed any opinion or raised any question.

The moderator therefore proposed that the Meeting acknowledge the Company's operating plan for the year 2026 as presented.

Remark: As this agenda item was for acknowledgement, no voting was required.

Agenda 10 : To Consider Other Matters (if any)

The moderator informed the Meeting that this agenda item was intended to provide shareholders with an opportunity to propose matters other than those specified in the notice of the Meeting, subject to the criteria and procedures prescribed by law.

Pursuant to Section 105, paragraph two, of the Public Limited Companies Act B.E. 2535 (1992), after the Meeting has considered the agenda items in the order specified in the notice of the Meeting, shareholders holding shares in an aggregate amount of not less than one-third of the total number of issued shares may request the Meeting to consider matters other than those specified in the notice of the Meeting.

The Company recognizes the importance of complete and transparent disclosure of information in accordance with the principles of good corporate governance for the best interests of the Company and all shareholders. The Company therefore deemed it appropriate to propose an additional agenda item entitled "To Acknowledge the Company's Operating Results for the Year 2025" in order to provide shareholders with comprehensive information regarding the Company's operating results for the past year.

In this regard, the Company had already disclosed such information in the Annual Report (Form 56-1 One Report), which had been delivered to the shareholders together with the notice of the Meeting in advance. However, in order to ensure transparency and provide shareholders with an opportunity to raise questions or express additional opinions, the Company deemed it appropriate to present such matter to the Meeting once again.

The Board of Directors considered that proposing an additional agenda item is a fundamental right of shareholders under Section 105 of the Public Limited Companies Act B.E. 2535 (1992), which requires shareholders holding shares in an aggregate amount of not less than one-third of the total number of issued shares in order to request the Meeting to consider matters other than those specified in the notice of the Meeting. The Board therefore requested the Meeting to consider and approve the addition of the agenda item “To Acknowledge the Company’s Operating Results for the Year 2025” at this Meeting.

The moderator then invited the shareholders to express their opinions or raise any questions. It appeared that no shareholder expressed any opinion or raised any question.

The moderator therefore proposed that the Meeting consider and approve the addition of the agenda item “To Acknowledge the Company’s Operating Results for the Year 2025.”

Resolution: The Meeting resolved to approve the addition of the agenda item “To Acknowledge the Company’s Operating Results for the Year 2025” in all respects as presented, with the following votes:

Shareholders	Number of Votes	Percentage of the Total Number of Votes of Shareholders Attending the Meeting and Entitled to Vote
Approve	85,963,300	34.3853
Disapprove	23,434,200	9.3737
Abstain	87,207,102	34.8828
Total(votes cast)	196,604,602	78.6418
Total Number of Shares	250,000,000	100.0000

Remark: The resolution for this agenda item must be approved by votes of not less than one-third (1/3) of the total number of votes of the shareholders attending the Meeting.

Viserve Enterprise Public Company Limited(the “Company”) would like to clarify the voting results of Agenda Item 10 of the Annual General Meeting of Shareholders for the year 2026 regarding the matter “To Consider and Approve the Addition of an Agenda Item: To Acknowledge the Company’s Operating Results for the Year 2025.” During the Meeting, it was reported to the shareholders that such agenda item had “not been approved.” However, the correct voting result for such agenda item was that the Meeting had “approved” the addition of the agenda item “To Acknowledge the Company’s Operating Results for the Year 2025.” Accordingly, the Company hereby discloses and clarifies the discrepancy in the announcement of the voting result to the Office of the Securities and Exchange Commission and the shareholders of the Company for the purposes of accuracy, clarity, and transparency. Following an investigation by OJ International Co.,

Ltd., it was found that the responsible officer failed to adjust the approval condition setting for this agenda item. The original setting had been configured as requiring a majority vote of shareholders entitled to vote, resulting in the agenda item being incorrectly reported as not approved. The Company subsequently corrected the setting, whereby the correct approval condition should have been votes of not less than one-third (1/3) of the total number of issued shares. After the correction of the voting condition setting, the voting result for Agenda Item 10, “To Consider and Approve the Addition of an Agenda Item: To Acknowledge the Company’s Operating Results for the Year 2025,” showed votes in favor equivalent to 34.3853% of the total issued shares, which constituted approval of Agenda Item 10 by the Meeting.

The Company will further improve its related procedures and systems in order to prevent similar incidents from occurring in the future and to ensure transparency and fairness to all shareholders.

In this regard, the Company further responded to questions raised by the Thai Investors Association as follows:

Question No. 4 The Thai Investors Association requested an update regarding the lawsuit to recover the THB 100 million land deposit and the possibility of the Company recovering such deposit. Ms. Nattavee Atchariyasombat, Acting Chief Executive Officer, clarified that the matter is currently in the enforcement process. The Pathum Thani Legal Execution Office has submitted the seizure file to the property appraisal committee in order to appraise the land and buildings prior to public auction. Such process is expected to take approximately 6–10 months. In addition, the land remains mortgaged to Bangkok Bank Public Company Limited, making the bank the first-ranking creditor entitled to receive repayment from the auction proceeds. If any proceeds remain after repayment to the bank, the Company will then be entitled to recover the deposit amount.

As no shareholder raised any further questions or proposed any additional matters for consideration, the Chairman thanked all shareholders and proxies for attending the Meeting and declared the Meeting closed at 12:10 hrs.

Remark: As the Company had received a proxy form from a shareholder who was unable to attend the Meeting in person, the Company initially examined the relevant documents and found that they complied with the form prescribed under the Public Limited Companies Act B.E. 2535 (1992). However, as certain facts at that time might have affected the completeness of the expression of intent, the Company conditionally accepted such proxy form and reserved the right to further consider the completeness thereof.

Subsequently, after the Company received an additional confirmation letter regarding the intention to grant the proxy, together with supporting certification documents, witness signatures, and complete copies of relevant identification documents, the Company considered the proxy form valid and included the voting rights of such shareholder in the voting results of this Meeting accordingly.

Please be informed accordingly.

Yours sincerely,

Viserve Enterprise Public Company Limited

A handwritten signature in black ink, appearing to read 'Nattavee A.', written over a horizontal line.

)Ms. Nattavee Acharyasombat(

Acting Chief Executive Officer